



The Xpressions App is available for all parents/carers to allow effective communication with the school at no cost. The app is completely free to download and will send you push notifications.

It is supported by Apple iOS and Android devices.

More info can be found at:
<http://parents.groupcall.com/>

What do I do now?

- Download & install the app (Refer to the flyer attached to this for downloading the Xpressions App)
- Ensure the school has the correct email and mobile details for you
- Log in using unique information about your child

Want to find out more?

Visit the Groupcall messenger website for more information:

http://www.groupcall.com/pro_messenger.html

Please inform your child's school with any changes to your contact details as soon as possible, to ensure you don't miss out on information updates.



**EDUCATION SERVICES
IMPROVING COMMUNICATION
WITH PARENTS/CARERS AND
STUDENTS IN PARTNERSHIP
WITH SEEMIS AND GROUPCALL**

Glasgow City Council, Education Services is always looking at ways to improve and enhance our communication with parents/carers and students. In recent years, changes to technology have allowed schools to send out text messages, make use of Twitter feeds and highlight their website information, so that parents/carers can keep up to date with what is going on in their child's school community.

Groupcall Messenger is now the main communication programme used by your child's school. It allows us to provide information directly to parents/carers on their mobiles and to their email addresses at high speed.

What is Groupcall?

Groupcall gives us the ability to send text messages to your mobile phones.

We will also be using it to send you emails. This new facility will enable us to get a message to parents/carers or the whole school very quickly.

We may use the Groupcall system to advise you of the following:-

- Emergency school closures
- Pupil absence notifications
- Exam reminders
- Reminders about meetings and after school activities
- Parents evenings
- Special school events
- When Report Cards have been issued to pupils
- Expected time of arrival when returning from a school trip
- Invitations to meetings

Depending on the reason for contacting you, we will either send an email or a text message to your mobile phone. We may also choose to send some messages in duplicate (i.e. via text & email). If neither of these communication methods suit your needs, please let the school know.

It is vital the school has your current email and mobile contact details.

This allows us to send you copies of our newsletters and other school information, as attachments to the message.

SMS Text messages will sent when there is an urgent need for brief info. to be communicated to you.

Emails will be used for general school updates and information .

If you download the Xpressions app then this can be used by both the school and parents/carers for free.

Please note:

All text messages sent from the school will have the name of the school displayed at the top of the message. We will be able to see from school when the message has arrived in your phone and so we will know you have received it. If we are asking for information, you can respond to the text in the same manner that you would do with a standard text message.

Additional Benefits for Parents

Groupcall Messenger also allows schools to send out the text and email messages in a number of other languages. It also allows the parents or carer to respond in their own language and the programme enables the response to be translated back to English, when received by the school.