



Course Outline

Pupils are required to successfully complete 4 units of work as follows:

- Employability
- Customer Service
- Scotland
- UK and Worldwide

There is no external assessment for this Course.

- Learners must successfully complete all four units to achieve the full Course Award.
- All Units are internally assessed on a pass/fail basis. A portfolio of evidence is built up throughout the Course and will be externally verified by the SQA.
- Customer Service is assessed by our partners at Barrhead Travel

To improve on his current performance with **National Travel and Tourism** your child could use some of the following strategies:-

| Strategy | ✓ |
|---|---|
| Complete all homework tasks set and on hand in on time | |
| Attend supported study / catch up sessions classes on offer (INSERT DATES OF SUPPORTED STUDY) | |
| Ensure deadlines are met for SQA assignments and projects | |
| Apply more effort in class to ensure all work is complete | |
| Engage more with classroom discussions and focus on activities to develop knowledge and understanding | |
| Extend the level of detail and exemplification in written work | |
| Prepare thoroughly for class assessments and act on any feedback provided by class teachers | |
| Engage with our outside agencies such as Barrhead Travel or The Celtic Foundation to develop their employability skills | |
| Improve attendance and catch up on any work missed. | |
| Work to the best of your ability and take a more serious attitude to your studies | |
| Practice your Customer Service interviews in preparation for role plays | |
| Use your own words rather than 'cut and paste' when completing your folio work | |
| Focus on completing the folio pieces for the Scotland Unit | |
| Focus on completing the folio pieces for the UK & Worldwide Unit | |
| Focus on completing the folio pieces for the Customer Service Unit | |
| Focus on completing the folio pieces for the Employability Unit | |
| Focus on passing all the N4 units to achieve a full N4 award | |
| Focus on passing all the N5 units to achieve a full N5 award | |

Websites – Insert links to useful resources.

- www.sqa.org.uk
 <https://www.youtube.com>
 <https://www.visitscotland.com/>
<https://www.tripadvisor.co.uk/>
 <https://www.expedia.co.uk/>
 <https://www.trivago.co.uk/>
<https://www.lonelyplanet.com/scotland>
<https://www.myworldofwork.co.uk/>

Point of contact – Miss McDonald

